

Mostafa Badr

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Education:

Bachelor of Science, Geology | Helwan University, 2016

Internship:

React – Route Academy

NOV 2023 – PRESENT

- HTML & CSS
- ECMA6
- AJAX
- Bootstrap
- JavaScript

Software Engineering Fundamentals - ITI

JUL 2023 – NOV 2023

- Software Engineering
- C Language
- Data structure and algorithm
- JavaScript Fundamentals
- PHP
- OOP using C++
- Software Testing
- Presentation Skills
- Databases Fundamentals
- Bootstrap
- Windows/Linux OP
- HTML and CSS
- WordPress
- MySQL
- Intro to Flowcharts

AWS re/Start Graduate, Orange Digital Center

JUNE 2023 – MAY 2023

- Cloud Foundation
- Linux
- Networking
- Databases, Big data Management and Analytics
- Databases Fundamentals
- Introduction to Security
- Python Programming
- Familiar with several AWS services

Experience:

GSM Digital Support Specialist, Xceed company part of WE

- GSM Department **2019 – 07/2023**
- ADSL Department **2018 – 2019**

Responsibilities:

- Handling ADSL customers.
- Troubleshooting [Internet problems, LAN - WAN, Routers config and errors] - Static IP config - Sale ADSL products.
- Handling GSM ADSL Landline customers.
- Troubleshooting [Coverage and core problems – SIM errors and config] - Sale GSM products.

Courses:

Scrum Fundamentals Certified (SFC™)

SEP 2023

Agile Scrum, Tera Courses

AUG 2023

Google IT Support Professional Certificate| 6 Month Course, 2023

- Remote connection and virtual machines
- Implementing/managing directory services
- Software management
- Technical Support
- Troubleshooting
- VPNs and proxies
- Networking
- Systems administration

Docker Training Course for the Absolute Beginner, Kodekloud

MAR 2023

Ethical Hacking, ITI Mahara Tech

MAY 2021

Database Fundamentals, ITI Mahara Tech

JULY 2021

Web Development Challenger Track, Egypt FWD

OCT 2021

Frontend Developer, Egypt FWD, “Fail”

DEC 2021

- Created land page website project using Java script, CSS and HTML.

Extracurricular Activities:

Volunteer, at Mersal Association for Charitable Activities

JUNE 2022 – PRESENT

Contributed in:

- Receiving clients, Handing-up products.
- Replying to Inquiries, counted and wrote down the received products.

Skills:

Computer Skills:

- Microsoft Office specially Excel

Personal Skills:

- Commitment And Learning Are My Keys.
- Leadership and Teamwork
- Problem solving & Decision-making with analytical skills
- Time management

Language Skills:

- Arabic: mother tongue - English: very good.

Additional Data:

• Date of Birth: 7th December 1993

Age: 29 Y

Marital Status: Single